

**To:** Smith, Paula[Smith.Paula@epa.gov]  
**Cc:** Jenkins, Laura Flynn[Jenkins.Laura@epa.gov]  
**From:** Russo, Rebecca  
**Sent:** Mon 8/10/2015 4:45:06 PM  
**Subject:** FW: PIO notes from this mornings ops call

Here are Chris' notes. After this call, I'll see if I have anything to add.

Rebecca A. Russo

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**From:** Wardell, Christopher  
**Sent:** Monday, August 10, 2015 10:40 AM  
**To:** Russo, Rebecca  
**Subject:** PIO notes from this mornings ops call

Concern over press wanting access to mine site, that it is unsafe and is private property.  
Questions on messaging that on who would deliver it

Perhaps a statement or explanation on why Red Bonita Mine runs orange/red frequently especially during rain events.

Questions regarding claims and claims call center. There was discussion on if we should send down more people to staff the claims center as well issue a fact sheet on claims with one number for people to contact.

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